

Have you or any member of your household used a public library in the last six months?

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | Yes | 724 | 56.9 | 57.1 | 57.1 |
| | No | 545 | 42.8 | 42.9 | 100.0 |
| | Total | 1269 | 99.7 | 100.0 | |
| Missing | Dont know | 4 | .3 | | |
| Total | | 1273 | 100.0 | | |

Rate aspects of the library, with 1 being very poor and 5 being excellent, -- Helpfulness of personnel

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | 2 | 8 | .7 | 1.2 | 1.2 |
| | 3 | 82 | 6.5 | 11.7 | 12.8 |
| | 4 | 210 | 16.5 | 29.8 | 42.6 |
| | 5 (excellent) | 404 | 31.8 | 57.4 | 100.0 |
| | Total | 705 | 55.4 | 100.0 | |
| Missing | Not applicable | 550 | 43.2 | | |
| | Dont know | 18 | 1.4 | | |
| | Total | 568 | 44.6 | | |
| Total | | 1273 | 100.0 | | |

Rate aspects of the library, with 1 being very poor and 5 being excellent, -- Competence or knowledge of personnel

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | 1 (very poor) | 8 | .7 | 1.2 | 1.2 |
| | 2 | 5 | .4 | .7 | 1.9 |
| | 3 | 66 | 5.2 | 9.7 | 11.6 |
| | 4 | 221 | 17.3 | 32.5 | 44.1 |
| | 5 (excellent) | 379 | 29.8 | 55.9 | 100.0 |
| | Total | 679 | 53.3 | 100.0 | |
| Missing | Not applicable | 551 | 43.3 | | |
| | Dont know | 43 | 3.4 | | |
| | Total | 594 | 46.7 | | |
| Total | | 1273 | 100.0 | | |

Rate aspects of the library, with 1 being very poor and 5 being excellent, -- Availability of materials

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | 1 (very poor) | 6 | .4 | .8 | .8 |
| | 2 | 31 | 2.4 | 4.4 | 5.2 |
| | 3 | 159 | 12.5 | 22.7 | 27.9 |
| | 4 | 237 | 18.7 | 34.0 | 61.9 |
| | 5 (excellent) | 266 | 20.9 | 38.1 | 100.0 |
| | Total | 699 | 54.9 | 100.0 | |
| Missing | Not applicable | 551 | 43.3 | | |
| | Dont know | 23 | 1.8 | | |
| | Total | 574 | 45.1 | | |
| Total | | 1273 | 100.0 | | |

Rate aspects of the library, with 1 being very poor and 5 being excellent, -- Variety of materials

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | 1 (very poor) | 7 | .5 | 1.0 | 1.0 |
| | 2 | 30 | 2.4 | 4.3 | 5.3 |
| | 3 | 134 | 10.6 | 19.1 | 24.4 |
| | 4 | 234 | 18.4 | 33.3 | 57.7 |
| | 5 (excellent) | 297 | 23.4 | 42.3 | 100.0 |
| | Total | 703 | 55.2 | 100.0 | |
| Missing | Not applicable | 551 | 43.3 | | |
| | Dont know | 19 | 1.5 | | |
| | Total | 570 | 44.8 | | |
| Total | | 1273 | 100.0 | | |

Rate aspects of the library, with 1 being very poor and 5 being excellent, -- Condition of materials

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | 1 (very poor) | 1 | .1 | .1 | .1 |
| | 2 | 8 | .6 | 1.2 | 1.3 |
| | 3 | 90 | 7.1 | 12.9 | 14.2 |
| | 4 | 254 | 19.9 | 36.2 | 50.4 |
| | 5 (excellent) | 347 | 27.3 | 49.6 | 100.0 |
| | Total | 700 | 55.0 | 100.0 | |
| Missing | Not applicable | 551 | 43.3 | | |
| | Dont know | 22 | 1.7 | | |
| | Total | 573 | 45.0 | | |
| Total | | 1273 | 100.0 | | |

Rate aspects of the library, with 1 being very poor and 5 being excellent, -- Range of services for preschoolers

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | 1 (very poor) | 7 | .5 | 2.3 | 2.3 |
| | 2 | 14 | 1.1 | 4.8 | 7.1 |
| | 3 | 44 | 3.5 | 15.5 | 22.6 |
| | 4 | 74 | 5.8 | 25.8 | 48.4 |
| | 5 (excellent) | 148 | 11.7 | 51.6 | 100.0 |
| | Total | 288 | 22.6 | 100.0 | |
| Missing | Not applicable | 568 | 44.6 | | |
| | Dont know | 418 | 32.8 | | |
| | Total | 985 | 77.4 | | |
| Total | | 1273 | 100.0 | | |

**Rate aspects of the library, with 1 being very poor and 5 being excellent, --
Range of services Range of services for young adults or teens for adults**

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | 1 (very poor) | 8 | .6 | 2.2 | 2.2 |
| | 2 | 12 | 1.0 | 3.3 | 5.5 |
| | 3 | 80 | 6.3 | 21.3 | 26.8 |
| | 4 | 153 | 12.0 | 41.0 | 67.9 |
| | 5 (excellent) | 120 | 9.4 | 32.1 | 100.0 |
| | Total | 373 | 29.3 | 100.0 | |
| Missing | Not applicable | 562 | 44.1 | | |
| | Dont know | 337 | 26.4 | | |
| | Refused | 1 | .1 | | |
| | Total | 900 | 70.7 | | |
| Total | | 1273 | 100.0 | | |

Rate aspects of the library, with 1 being very poor and 5 being excellent, -- Range of services for families

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | 1 (very poor) | 2 | .1 | .3 | .3 |
| | 2 | 17 | 1.4 | 3.2 | 3.5 |
| | 3 | 91 | 7.2 | 16.5 | 20.0 |
| | 4 | 216 | 17.0 | 39.2 | 59.2 |
| | 5 (excellent) | 225 | 17.6 | 40.8 | 100.0 |
| | Total | 551 | 43.3 | 100.0 | |
| Missing | Not applicable | 554 | 43.5 | | |
| | Dont know | 168 | 13.2 | | |
| | Total | 722 | 56.7 | | |
| Total | | 1273 | 100.0 | | |

Rate aspects of the library, with 1 being very poor and 5 being excellent, -- Range of services for senior citizens

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | 1 (very poor) | 15 | 1.2 | 4.4 | 4.4 |
| | 2 | 5 | .4 | 1.4 | 5.8 |
| | 3 | 56 | 4.4 | 16.3 | 22.1 |
| | 4 | 102 | 8.0 | 29.5 | 51.6 |
| | 5 (excellent) | 167 | 13.2 | 48.4 | 100.0 |
| | Total | 346 | 27.2 | 100.0 | |
| Missing | Not applicable | 562 | 44.1 | | |
| | Dont know | 365 | 28.7 | | |
| | Total | 927 | 72.8 | | |
| Total | | 1273 | 100.0 | | |

**Rate aspects of the library, with 1 being very poor and 5 being excellent, --
Range of services for non-English speaking users**

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | 1 (very poor) | 21 | 1.6 | 13.9 | 13.9 |
| | 2 | 8 | .6 | 5.2 | 19.1 |
| | 3 | 56 | 4.4 | 37.3 | 56.4 |
| | 4 | 27 | 2.1 | 18.0 | 74.4 |
| | 5 (excellent) | 38 | 3.0 | 25.6 | 100.0 |
| | Total | 150 | 11.8 | 100.0 | |
| Missing | Not applicable | 571 | 44.8 | | |
| | Dont know | 552 | 43.4 | | |
| | Total | 1123 | 88.2 | | |
| Total | | 1273 | 100.0 | | |

Rate aspects of the library, with 1 being very poor and 5 being excellent, -- Availability of Internet access

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | 1 (very poor) | 14 | 1.1 | 2.4 | 2.4 |
| | 2 | 27 | 2.1 | 4.7 | 7.1 |
| | 3 | 83 | 6.5 | 14.3 | 21.4 |
| | 4 | 171 | 13.4 | 29.4 | 50.8 |
| | 5 (excellent) | 287 | 22.5 | 49.2 | 100.0 |
| | Total | 582 | 45.7 | 100.0 | |
| Missing | Not applicable | 553 | 43.4 | | |
| | Dont know | 138 | 10.9 | | |
| | Total | 691 | 54.3 | | |
| Total | | 1273 | 100.0 | | |

Rate aspects of the library, with 1 being very poor and 5 being excellent, -- Availability of computers

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | 1 (very poor) | 12 | .9 | 2.0 | 2.0 |
| | 2 | 39 | 3.0 | 6.4 | 8.4 |
| | 3 | 93 | 7.3 | 15.4 | 23.7 |
| | 4 | 186 | 14.6 | 30.7 | 54.4 |
| | 5 (excellent) | 277 | 21.7 | 45.6 | 100.0 |
| | Total | 607 | 47.7 | 100.0 | |
| Missing | Not applicable | 555 | 43.6 | | |
| | Dont know | 111 | 8.7 | | |
| | Total | 666 | 52.3 | | |
| Total | | 1273 | 100.0 | | |

Rate aspects of the library, with 1 being very poor and 5 being excellent, -- Availability of other technologies

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | 1 (very poor) | 10 | .8 | 2.3 | 2.3 |
| | 2 | 45 | 3.6 | 10.0 | 12.3 |
| | 3 | 113 | 8.9 | 25.0 | 37.3 |
| | 4 | 148 | 11.7 | 32.9 | 70.2 |
| | 5 (excellent) | 135 | 10.6 | 29.8 | 100.0 |
| | Total | 451 | 35.4 | 100.0 | |
| Missing | Not applicable | 562 | 44.2 | | |
| | Dont know | 260 | 20.4 | | |
| | Total | 822 | 64.6 | | |
| Total | | 1273 | 100.0 | | |

Rate aspects of the library, with 1 being very poor and 5 being excellent, -- Parking

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | 1 (very poor) | 53 | 4.2 | 7.6 | 7.6 |
| | 2 | 64 | 5.0 | 9.1 | 16.8 |
| | 3 | 87 | 6.8 | 12.4 | 29.2 |
| | 4 | 143 | 11.2 | 20.4 | 49.6 |
| | 5 (excellent) | 353 | 27.7 | 50.4 | 100.0 |
| | Total | 700 | 55.0 | 100.0 | |
| Missing | Not applicable | 551 | 43.3 | | |
| | Dont know | 22 | 1.7 | | |
| | Total | 573 | 45.0 | | |
| Total | | 1273 | 100.0 | | |

Rate aspects of the library, with 1 being very poor and 5 being excellent, -- Physical condition of the facility

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | 1 (very poor) | 4 | .3 | .5 | .5 |
| | 2 | 4 | .3 | .6 | 1.1 |
| | 3 | 59 | 4.6 | 8.3 | 9.4 |
| | 4 | 165 | 12.9 | 23.1 | 32.5 |
| | 5 (excellent) | 480 | 37.7 | 67.5 | 100.0 |
| | Total | 712 | 56.0 | 100.0 | |
| Missing | Not applicable | 551 | 43.3 | | |
| | Dont know | 10 | .8 | | |
| | Total | 561 | 44.0 | | |
| Total | | 1273 | 100.0 | | |

Rate aspects of the library, with 1 being very poor and 5 being excellent, -- Adequacy of the facility space to provide needed services

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | 1 (very poor) | 8 | .7 | 1.2 | 1.2 |
| | 2 | 37 | 2.9 | 5.3 | 6.5 |
| | 3 | 106 | 8.3 | 15.4 | 21.9 |
| | 4 | 186 | 14.6 | 27.0 | 48.9 |
| | 5 (excellent) | 352 | 27.6 | 51.1 | 100.0 |
| | Total | 688 | 54.1 | 100.0 | |
| Missing | Not applicable | 551 | 43.3 | | |
| | Dont know | 34 | 2.6 | | |
| | Total | 585 | 45.9 | | |
| Total | | 1273 | 100.0 | | |

Rate aspects of the library, with 1 being very poor and 5 being excellent, -- Hours of service

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | 1 (very poor) | 11 | .8 | 1.5 | 1.5 |
| | 2 | 20 | 1.6 | 2.9 | 4.5 |
| | 3 | 83 | 6.6 | 12.2 | 16.7 |
| | 4 | 219 | 17.2 | 32.1 | 48.8 |
| | 5 (excellent) | 350 | 27.5 | 51.2 | 100.0 |
| | Total | 683 | 53.7 | 100.0 | |
| Missing | Not applicable | 552 | 43.4 | | |
| | Dont know | 37 | 2.9 | | |
| | Total | 590 | 46.3 | | |
| Total | | 1273 | 100.0 | | |

Do you have a library card?

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | Yes | 624 | 49.0 | 85.6 | 85.6 |
| | No | 105 | 8.2 | 14.4 | 100.0 |
| | Total | 728 | 57.2 | 100.0 | |
| Missing | Not Applicable | 545 | 42.8 | | |
| Total | | 1273 | 100.0 | | |

On average, how many times would you say you have visited a public library in the last six months?

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-------------------------|-----------|---------|---------------|--------------------|
| Valid | Several times each week | 60 | 4.7 | 8.3 | 8.3 |
| | Once a week | 99 | 7.8 | 13.7 | 21.9 |
| | Several times a month | 232 | 18.2 | 32.0 | 53.9 |
| | Once a month | 172 | 13.5 | 23.7 | 77.6 |
| | Less than once a month | 162 | 12.7 | 22.4 | 100.0 |
| | Total | 725 | 56.9 | 100.0 | |
| Missing | Not Applicable | 545 | 42.8 | | |
| | Dont know | 4 | .3 | | |
| | Total | 548 | 43.1 | | |
| Total | | 1273 | 100.0 | | |

Do you generally make a special trip to go to the library?

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | Yes | 567 | 44.6 | 78.6 | 78.6 |
| | No | 155 | 12.1 | 21.4 | 100.0 |
| | Total | 722 | 56.7 | 100.0 | |
| Missing | Not Applicable | 545 | 42.8 | | |
| | Dont know | 7 | .5 | | |
| | Total | 551 | 43.3 | | |
| Total | | 1273 | 100.0 | | |

Have you used your librarys Internet website or the Delaware Division of Lbraries website in the last six months?

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | Yes | 212 | 16.7 | 29.2 | 29.2 |
| | No | 515 | 40.5 | 70.8 | 100.0 |
| | Total | 727 | 57.1 | 100.0 | |
| Missing | Not Applicable | 545 | 42.8 | | |
| | Dont know | 1 | .1 | | |
| | Total | 546 | 42.9 | | |
| Total | | 1273 | 100.0 | | |

Purpose of visit to website --- To find out when the Library is open

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | YES | 26 | 2.0 | 12.0 | 12.0 |
| | NO | 187 | 14.7 | 88.0 | 100.0 |
| | Total | 213 | 16.7 | 100.0 | |
| Missing | Not Applicable | 1060 | 83.2 | | |
| | Dont know | 0 | .0 | | |
| | Total | 1060 | 83.3 | | |
| Total | | 1273 | 100.0 | | |

Purpose of visit to website --- To search the Librarys catalog for a book or other items

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | YES | 138 | 10.9 | 65.0 | 65.0 |
| | NO | 75 | 5.9 | 35.0 | 100.0 |
| | Total | 213 | 16.7 | 100.0 | |
| Missing | Not Applicable | 1060 | 83.2 | | |
| | Dont know | 0 | .0 | | |
| | Total | 1060 | 83.3 | | |
| Total | | 1273 | 100.0 | | |

Purpose of visit to website --- To access online research databases

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | YES | 82 | 6.5 | 38.9 | 38.9 |
| | NO | 129 | 10.1 | 61.1 | 100.0 |
| | Total | 211 | 16.6 | 100.0 | |
| Missing | Not Applicable | 1060 | 83.2 | | |
| | Dont know | 2 | .2 | | |
| | Total | 1062 | 83.4 | | |
| Total | | 1273 | 100.0 | | |

Purpose of visit to website --- To ask a reference question

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | YES | 45 | 3.5 | 21.3 | 21.3 |
| | NO | 166 | 13.1 | 78.7 | 100.0 |
| | Total | 211 | 16.6 | 100.0 | |
| Missing | Not Applicable | 1060 | 83.2 | | |
| | Dont know | 2 | .2 | | |
| | Total | 1062 | 83.4 | | |
| Total | | 1273 | 100.0 | | |

Have you or members of your household ever used Del A Ware, the Digital Library of the First State, and the electronic resources it contains?

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | Yes | 41 | 3.2 | 20.8 | 20.8 |
| | No | 157 | 12.4 | 79.2 | 100.0 |
| | Total | 199 | 15.6 | 100.0 | |
| Missing | Not Applicable | 1060 | 83.2 | | |
| | Dont know | 15 | 1.2 | | |
| | Total | 1074 | 84.4 | | |
| Total | | 1273 | 100.0 | | |

Reason have not used services at public library -- No recent need

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | YES | 299 | 23.5 | 54.9 | 54.9 |
| | NO | 246 | 19.3 | 45.1 | 100.0 |
| | Total | 545 | 42.8 | 100.0 | |
| Missing | Not Applicable | 728 | 57.2 | | |
| Total | | 1273 | 100.0 | | |

Reason have not used services at public library -- Not sure where library is located

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | YES | 28 | 2.2 | 5.1 | 5.1 |
| | NO | 517 | 40.6 | 94.9 | 100.0 |
| | Total | 545 | 42.8 | 100.0 | |
| Missing | Not Applicable | 728 | 57.2 | | |
| Total | | 1273 | 100.0 | | |

Reason have not used services at public library -- Not sure when library is open

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | YES | 32 | 2.5 | 5.9 | 5.9 |
| | NO | 513 | 40.3 | 94.1 | 100.0 |
| | Total | 545 | 42.8 | 100.0 | |
| Missing | Not Applicable | 728 | 57.2 | | |
| Total | | 1273 | 100.0 | | |

Reason have not used services at public library -- No transportation to get to library

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | YES | 17 | 1.3 | 3.1 | 3.1 |
| | NO | 528 | 41.5 | 96.9 | 100.0 |
| | Total | 545 | 42.8 | 100.0 | |
| Missing | Not Applicable | 728 | 57.2 | | |
| Total | | 1273 | 100.0 | | |

Reason have not used services at public library -- Physically unable to get to library

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | YES | 11 | .9 | 2.1 | 2.1 |
| | NO | 533 | 41.9 | 97.9 | 100.0 |
| | Total | 545 | 42.8 | 100.0 | |
| Missing | Not Applicable | 728 | 57.2 | | |
| Total | | 1273 | 100.0 | | |

Reason have not used services at public library -- Do not read much

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | YES | 51 | 4.0 | 9.3 | 9.3 |
| | NO | 494 | 38.8 | 90.7 | 100.0 |
| | Total | 545 | 42.8 | 100.0 | |
| Missing | Not Applicable | 728 | 57.2 | | |
| Total | | 1273 | 100.0 | | |

Reason have not used services at public library -- Too busy

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | YES | 142 | 11.2 | 26.2 | 26.2 |
| | NO | 402 | 31.6 | 73.8 | 100.0 |
| | Total | 545 | 42.8 | 100.0 | |
| Missing | Not Applicable | 728 | 57.2 | | |
| Total | | 1273 | 100.0 | | |

Reason have not used services at public library -- Have other sources of reading materials

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | YES | 212 | 16.7 | 39.0 | 39.0 |
| | NO | 332 | 26.1 | 61.0 | 100.0 |
| | Total | 545 | 42.8 | 100.0 | |
| Missing | Not Applicable | 728 | 57.2 | | |
| Total | | 1273 | 100.0 | | |

Reason have not used services at public library -- Inconvenient hours

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | YES | 23 | 1.8 | 4.3 | 4.3 |
| | NO | 521 | 40.9 | 95.7 | 100.0 |
| | Total | 545 | 42.8 | 100.0 | |
| Missing | Not Applicable | 728 | 57.2 | | |
| Total | | 1273 | 100.0 | | |

Reason have not used services at public library -- Library is too confusing to use

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | YES | 14 | 1.1 | 2.5 | 2.5 |
| | NO | 530 | 41.7 | 97.5 | 100.0 |
| | Total | 544 | 42.8 | 100.0 | |
| Missing | Not Applicable | 728 | 57.2 | | |
| | Dont know | 0 | .0 | | |
| | Total | 729 | 57.2 | | |
| Total | | 1273 | 100.0 | | |

Reason have not used services at public library -- Had a bad experience and never went back

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | YES | 11 | .8 | 2.0 | 2.0 |
| | NO | 534 | 41.9 | 98.0 | 100.0 |
| | Total | 545 | 42.8 | 100.0 | |
| Missing | Not Applicable | 728 | 57.2 | | |
| Total | | 1273 | 100.0 | | |

Reason have not used services at public library -- Library does not have what you want

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | YES | 12 | .9 | 2.2 | 2.2 |
| | NO | 532 | 41.8 | 97.8 | 100.0 |
| | Total | 544 | 42.8 | 100.0 | |
| Missing | Not Applicable | 728 | 57.2 | | |
| | Dont know | 0 | .0 | | |
| | Total | 729 | 57.2 | | |
| Total | | 1273 | 100.0 | | |

Reason have not used services at public library -- Get information from other libraries

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | YES | 78 | 6.1 | 14.4 | 14.4 |
| | NO | 466 | 36.6 | 85.6 | 100.0 |
| | Total | 545 | 42.8 | 100.0 | |
| Missing | Not Applicable | 728 | 57.2 | | |
| | Total | 1273 | 100.0 | | |

Reason have not used services at public library -- Get information from Internet

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------|-----------|---------|---------------|--------------------|
| Valid | YES | 222 | 17.4 | 40.8 | 40.8 |
| | NO | 323 | 25.3 | 59.2 | 100.0 |
| | Total | 545 | 42.8 | 100.0 | |
| Missing | Not Applicable | 728 | 57.2 | | |
| | Total | 1273 | 100.0 | | |

Do you or members of your household use other libraries?

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|------|-----------|---------|---------------|--------------------|
| Valid | YES | 539 | 42.3 | 42.3 | 42.3 |
| | NO | 732 | 57.5 | 57.5 | 99.8 |
| | 9998 | 2 | .2 | .2 | 100.0 |
| Total | | 1273 | 100.0 | 100.0 | |

Do you or members of your household go to book stores?

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----|-----------|---------|---------------|--------------------|
| Valid | YES | 1080 | 84.9 | 84.9 | 84.9 |
| | NO | 193 | 15.1 | 15.1 | 100.0 |
| Total | | 1273 | 100.0 | 100.0 | |

Do you or members of your household have Internet access at home?

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|-----------|-----------|---------|---------------|--------------------|
| Valid YES | 1023 | 80.3 | 80.3 | 80.3 |
| NO | 250 | 19.6 | 19.6 | 100.0 |
| 9998 | 0 | .0 | .0 | 100.0 |
| Total | 1273 | 100.0 | 100.0 | |

Do you or members of your household attend concerts, live theater, movies or museums?

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|-----------|-----------|---------|---------------|--------------------|
| Valid YES | 1031 | 81.0 | 81.0 | 81.0 |
| NO | 241 | 18.9 | 18.9 | 99.9 |
| 9998 | 1 | .1 | .1 | 100.0 |
| Total | 1273 | 100.0 | 100.0 | |

During the past year, about how much money has your household spent buying reading materials, DVDs, and/or videos?

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------------------|-----------|---------|---------------|--------------------|
| Valid None | 47 | 3.7 | 3.9 | 3.9 |
| Less than \$50 | 117 | 9.2 | 9.5 | 13.4 |
| \$50-\$100 | 259 | 20.3 | 21.1 | 34.5 |
| \$101-\$250 | 379 | 29.8 | 30.9 | 65.5 |
| \$251-\$500 | 242 | 19.0 | 19.8 | 85.2 |
| More than \$500 | 181 | 14.2 | 14.8 | 100.0 |
| Total | 1226 | 96.3 | 100.0 | |
| Missing Dont know | 39 | 3.0 | | |
| Refused | 9 | .7 | | |
| Total | 47 | 3.7 | | |
| Total | 1273 | 100.0 | | |

Rate appeal for services with 5 being most desirable and 1 being of little interest --More extensive book collections

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------------------------|-----------|---------|---------------|--------------------|
| Valid 1 (little interest) | 250 | 19.6 | 20.7 | 20.7 |
| 2 | 90 | 7.1 | 7.5 | 28.2 |
| 3 | 307 | 24.1 | 25.4 | 53.5 |
| 4 | 208 | 16.3 | 17.2 | 70.7 |
| 5 (most desirable) | 353 | 27.7 | 29.3 | 100.0 |
| Total | 1207 | 94.8 | 100.0 | |
| Missing Dont know | 58 | 4.6 | | |
| Refused | 7 | .6 | | |
| Total | 66 | 5.2 | | |
| Total | 1273 | 100.0 | | |

Rate appeal for services with 5 being most desirable and 1 being of little interest --Access to additional library electronic databases from home, school, or work computer and from computers in the library

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|---------------------|-----------|---------|---------------|--------------------|
| Valid | 1 (little interest) | 215 | 16.9 | 18.3 | 18.3 |
| | 2 | 116 | 9.1 | 9.9 | 28.3 |
| | 3 | 226 | 17.8 | 19.3 | 47.5 |
| | 4 | 279 | 21.9 | 23.8 | 71.3 |
| | 5 (most desirable) | 336 | 26.4 | 28.7 | 100.0 |
| | Total | 1172 | 92.1 | 100.0 | |
| Missing | Dont know | 94 | 7.4 | | |
| | Refused | 7 | .6 | | |
| | Total | 101 | 7.9 | | |
| Total | | 1273 | 100.0 | | |

Rate appeal for services with 5 being most desirable and 1 being of little interest --Library services available for homebound people

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|---------------------|-----------|---------|---------------|--------------------|
| Valid | 1 (little interest) | 248 | 19.4 | 22.0 | 22.0 |
| | 2 | 92 | 7.2 | 8.2 | 30.2 |
| | 3 | 166 | 13.0 | 14.8 | 45.0 |
| | 4 | 205 | 16.1 | 18.3 | 63.3 |
| | 5 (most desirable) | 412 | 32.4 | 36.7 | 100.0 |
| | Total | 1123 | 88.2 | 100.0 | |
| Missing | Dont know | 143 | 11.2 | | |
| | Refused | 7 | .6 | | |
| | Total | 150 | 11.8 | | |
| Total | | 1273 | 100.0 | | |

Rate appeal for services with 5 being most desirable and 1 being of little interest --Structured homework assistance programs

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|---------------------|-----------|---------|---------------|--------------------|
| Valid | 1 (little interest) | 295 | 23.2 | 26.3 | 26.3 |
| | 2 | 85 | 6.7 | 7.6 | 33.9 |
| | 3 | 167 | 13.1 | 14.9 | 48.8 |
| | 4 | 241 | 18.9 | 21.4 | 70.2 |
| | 5 (most desirable) | 334 | 26.2 | 29.8 | 100.0 |
| | Total | 1122 | 88.2 | 100.0 | |
| Missing | Dont know | 143 | 11.3 | | |
| | Refused | 7 | .6 | | |
| | Total | 151 | 11.8 | | |
| Total | | 1273 | 100.0 | | |

Rate appeal for services with 5 being most desirable and 1 being of little interest --Adult Literacy training

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|---------------------|-----------|---------|---------------|--------------------|
| Valid | 1 (little interest) | 333 | 26.1 | 29.4 | 29.4 |
| | 2 | 96 | 7.5 | 8.5 | 37.8 |
| | 3 | 167 | 13.1 | 14.7 | 52.6 |
| | 4 | 164 | 12.9 | 14.5 | 67.0 |
| | 5 (most desirable) | 374 | 29.3 | 33.0 | 100.0 |
| | Total | 1133 | 89.0 | 100.0 | |
| Missing | Dont know | 133 | 10.4 | | |
| | Refused | 7 | .6 | | |
| | Total | 140 | 11.0 | | |
| Total | | 1273 | 100.0 | | |

Rate appeal for services with 5 being most desirable and 1 being of little interest --Computer/Internet training/classes

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|---------------------|-----------|---------|---------------|--------------------|
| Valid | 1 (little interest) | 218 | 17.2 | 18.6 | 18.6 |
| | 2 | 93 | 7.3 | 7.9 | 26.4 |
| | 3 | 241 | 18.9 | 20.5 | 46.9 |
| | 4 | 212 | 16.7 | 18.0 | 64.9 |
| | 5 (most desirable) | 413 | 32.5 | 35.1 | 100.0 |
| | Total | 1177 | 92.5 | 100.0 | |
| Missing | Dont know | 88 | 6.9 | | |
| | Refused | 8 | .6 | | |
| | Total | 96 | 7.5 | | |
| Total | | 1273 | 100.0 | | |

Rate appeal for services with 5 being most desirable and 1 being of little interest --Later evening hours

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|---------------------|-----------|---------|---------------|--------------------|
| Valid | 1 (little interest) | 235 | 18.5 | 19.4 | 19.4 |
| | 2 | 67 | 5.3 | 5.5 | 25.0 |
| | 3 | 214 | 16.8 | 17.7 | 42.7 |
| | 4 | 259 | 20.3 | 21.4 | 64.1 |
| | 5 (most desirable) | 434 | 34.1 | 35.9 | 100.0 |
| | Total | 1209 | 95.0 | 100.0 | |
| Missing | Dont know | 57 | 4.5 | | |
| | Refused | 7 | .6 | | |
| | Total | 64 | 5.0 | | |
| Total | | 1273 | 100.0 | | |

Rate appeal for services with 5 being most desirable and 1 being of little interest --Sunday hours

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|---------------------|-----------|---------|---------------|--------------------|
| Valid | 1 (little interest) | 339 | 26.6 | 28.4 | 28.4 |
| | 2 | 105 | 8.2 | 8.8 | 37.1 |
| | 3 | 168 | 13.2 | 14.0 | 51.2 |
| | 4 | 206 | 16.2 | 17.2 | 68.4 |
| | 5 (most desirable) | 378 | 29.7 | 31.6 | 100.0 |
| | Total | 1195 | 93.9 | 100.0 | |
| Missing | Dont know | 71 | 5.5 | | |
| | Refused | 7 | .6 | | |
| | Total | 78 | 6.1 | | |
| Total | | 1273 | 100.0 | | |

Rate appeal for services with 5 being most desirable and 1 being of little interest --Community meeting facilities

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|---------------------|-----------|---------|---------------|--------------------|
| Valid | 1 (little interest) | 303 | 23.8 | 25.7 | 25.7 |
| | 2 | 141 | 11.1 | 11.9 | 37.6 |
| | 3 | 265 | 20.8 | 22.5 | 60.1 |
| | 4 | 220 | 17.3 | 18.7 | 78.7 |
| | 5 (most desirable) | 251 | 19.7 | 21.3 | 100.0 |
| | Total | 1179 | 92.6 | 100.0 | |
| Missing | Dont know | 84 | 6.6 | | |
| | Refused | 10 | .8 | | |
| | Total | 94 | 7.4 | | |
| Total | | 1273 | 100.0 | | |

Rate appeal for services with 5 being most desirable and 1 being of little interest --Business infor/services for home and small businesses

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|---------------------|-----------|---------|---------------|--------------------|
| Valid | 1 (little interest) | 249 | 19.5 | 21.4 | 21.4 |
| | 2 | 126 | 9.9 | 10.8 | 32.2 |
| | 3 | 289 | 22.7 | 24.8 | 57.0 |
| | 4 | 215 | 16.9 | 18.5 | 75.5 |
| | 5 (most desirable) | 285 | 22.4 | 24.5 | 100.0 |
| | Total | 1164 | 91.5 | 100.0 | |
| Missing | Dont know | 99 | 7.7 | | |
| | Refused | 10 | .8 | | |
| | Total | 109 | 8.5 | | |
| Total | | 1273 | 100.0 | | |

Rate appeal for services with 5 being most desirable and 1 being of little interest --Job/employment information

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|---------------------|-----------|---------|---------------|--------------------|
| Valid | 1 (little interest) | 251 | 19.7 | 21.5 | 21.5 |
| | 2 | 98 | 7.7 | 8.4 | 29.9 |
| | 3 | 171 | 13.4 | 14.7 | 44.6 |
| | 4 | 244 | 19.2 | 20.9 | 65.5 |
| | 5 (most desirable) | 402 | 31.6 | 34.5 | 100.0 |
| | Total | 1166 | 91.6 | 100.0 | |
| Missing | Dont know | 97 | 7.6 | | |
| | Refused | 10 | .8 | | |
| | Total | 107 | 8.4 | | |
| Total | | 1273 | 100.0 | | |

Rate appeal for services with 5 being most desirable and 1 being of little interest --Self check-out

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|---------------------|-----------|---------|---------------|--------------------|
| Valid | 1 (little interest) | 220 | 17.3 | 18.3 | 18.3 |
| | 2 | 113 | 8.9 | 9.4 | 27.7 |
| | 3 | 177 | 13.9 | 14.7 | 42.4 |
| | 4 | 246 | 19.3 | 20.5 | 62.9 |
| | 5 (most desirable) | 446 | 35.1 | 37.1 | 100.0 |
| | Total | 1202 | 94.4 | 100.0 | |
| Missing | Dont know | 61 | 4.8 | | |
| | Refused | 10 | .8 | | |
| | Total | 71 | 5.6 | | |
| Total | | 1273 | 100.0 | | |

Worthy of public tax support -- More extensive book collections

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | YES | 759 | 59.6 | 60.7 | 60.7 |
| | NO | 490 | 38.5 | 39.3 | 100.0 |
| | Total | 1249 | 98.1 | 100.0 | |
| Missing | Dont know | 24 | 1.9 | | |
| | Refused | 0 | .0 | | |
| | Total | 24 | 1.9 | | |
| Total | | 1273 | 100.0 | | |

Worthy of public tax support -- Access to additional library electronic databases

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | YES | 757 | 59.4 | 60.3 | 60.3 |
| | NO | 498 | 39.2 | 39.7 | 100.0 |
| | Total | 1255 | 98.6 | 100.0 | |
| Missing | Dont know | 18 | 1.4 | | |
| Total | | 1273 | 100.0 | | |

Worthy of public tax support -- Library services available for homebound people

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | YES | 943 | 74.1 | 74.7 | 74.7 |
| | NO | 319 | 25.0 | 25.3 | 100.0 |
| | Total | 1262 | 99.1 | 100.0 | |
| Missing | Dont know | 11 | .9 | | |
| Total | | 1273 | 100.0 | | |

Worthy of public tax support -- Structured homework assistance programs

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | YES | 786 | 61.7 | 62.5 | 62.5 |
| | NO | 471 | 37.0 | 37.5 | 100.0 |
| | Total | 1257 | 98.8 | 100.0 | |
| Missing | Dont know | 16 | 1.2 | | |
| Total | | 1273 | 100.0 | | |

Worthy of public tax support -- Adult literacy training

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | YES | 889 | 69.8 | 70.6 | 70.6 |
| | NO | 370 | 29.0 | 29.4 | 100.0 |
| | Total | 1258 | 98.8 | 100.0 | |
| Missing | Dont know | 14 | 1.1 | | |
| | Refused | 0 | .0 | | |
| Total | | 15 | 1.2 | | |
| Total | | 1273 | 100.0 | | |

Worthy of public tax support -- Computer/Internet training/classes

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | YES | 789 | 62.0 | 62.6 | 62.6 |
| | NO | 472 | 37.1 | 37.4 | 100.0 |
| | Total | 1261 | 99.1 | 100.0 | |
| Missing | Dont know | 12 | .9 | | |
| | Refused | 0 | .0 | | |
| Total | | 12 | .9 | | |
| Total | | 1273 | 100.0 | | |

Worthy of public tax support -- Later evening hours

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | YES | 684 | 53.7 | 54.1 | 54.1 |
| | NO | 581 | 45.6 | 45.9 | 100.0 |
| | Total | 1264 | 99.3 | 100.0 | |
| Missing | Dont know | 8 | .7 | | |
| | Refused | 0 | .0 | | |
| | Total | 9 | .7 | | |
| Total | | 1273 | 100.0 | | |

Worthy of public tax support -- Sunday hours

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | YES | 613 | 48.2 | 48.7 | 48.7 |
| | NO | 646 | 50.8 | 51.3 | 100.0 |
| | Total | 1260 | 99.0 | 100.0 | |
| Missing | Dont know | 13 | 1.0 | | |
| | Refused | 0 | .0 | | |
| | Total | 13 | 1.0 | | |
| Total | | 1273 | 100.0 | | |

Worthy of public tax support -- Community meeting facilities

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | YES | 616 | 48.4 | 48.9 | 48.9 |
| | NO | 644 | 50.6 | 51.1 | 100.0 |
| | Total | 1260 | 99.0 | 100.0 | |
| Missing | Dont know | 13 | 1.0 | | |
| | Refused | 0 | .0 | | |
| | Total | 13 | 1.0 | | |
| Total | | 1273 | 100.0 | | |

Worthy of public tax support -- Business information/services for home and small b

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | YES | 708 | 55.6 | 56.2 | 56.2 |
| | NO | 552 | 43.4 | 43.8 | 100.0 |
| | Total | 1260 | 99.0 | 100.0 | |
| Missing | Dont know | 12 | .9 | | |
| | Refused | 1 | .1 | | |
| | Total | 13 | 1.0 | | |
| Total | | 1273 | 100.0 | | |

Worthy of public tax support -- Job/employment information

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | YES | 838 | 65.8 | 66.3 | 66.3 |
| | NO | 426 | 33.4 | 33.7 | 100.0 |
| | Total | 1264 | 99.3 | 100.0 | |
| Missing | Dont know | 9 | .7 | | |
| | Refused | 0 | .0 | | |
| | Total | 9 | .7 | | |
| Total | | 1273 | 100.0 | | |

Worthy of public tax support -- Self check-out (you would use an ATM-type machine

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | YES | 627 | 49.2 | 50.3 | 50.3 |
| | NO | 620 | 48.7 | 49.7 | 100.0 |
| | Total | 1247 | 97.9 | 100.0 | |
| Missing | Dont know | 25 | 2.0 | | |
| | Refused | 1 | .1 | | |
| | Total | 26 | 2.1 | | |
| Total | | 1273 | 100.0 | | |

How long are you willing to travel to use a library that has information and materials that are relevant to you?

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|----------------------|-----------|---------|---------------|--------------------|
| Valid | Less than 10 minutes | 184 | 14.5 | 15.1 | 15.1 |
| | 10 to 15 minutes | 448 | 35.2 | 36.7 | 51.8 |
| | 15 to 30 minutes | 425 | 33.4 | 34.8 | 86.5 |
| | More than 30 minutes | 165 | 12.9 | 13.5 | 100.0 |
| | Total | 1222 | 96.0 | 100.0 | |
| Missing | Dont know | 38 | 2.9 | | |
| | Refused | 14 | 1.1 | | |
| | Total | 51 | 4.0 | | |
| Total | | 1273 | 100.0 | | |

Which of one of the following statements best reflects your opinion? Public libraries are:

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|--|-----------|---------|---------------|--------------------|
| Valid | Essential to the quality of life in our community | 715 | 56.2 | 56.9 | 56.9 |
| | Very important, but not essential | 402 | 31.6 | 32.0 | 88.9 |
| | Somewhat important, but not essential | 124 | 9.8 | 9.9 | 98.8 |
| | Not very important | 8 | .7 | .7 | 99.4 |
| | Not at all important to the quality of life in our community | 7 | .5 | .6 | 100.0 |
| | Total | 1257 | 98.7 | 100.0 | |
| Missing | Dont know | 9 | .7 | | |
| | Refused | 7 | .6 | | |
| | Total | 16 | 1.3 | | |
| Total | 1273 | 100.0 | | | |

What is your zip code?

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-------|-----------|---------|---------------|--------------------|
| Valid | 3190 | 0 | .0 | .0 | .0 |
| | 11962 | 0 | .0 | .0 | .1 |
| | 16690 | 1 | .1 | .1 | .1 |
| | 19012 | 1 | .1 | .1 | .2 |
| | 19173 | 2 | .1 | .1 | .3 |
| | 19518 | 0 | .0 | .0 | .4 |
| | 19701 | 63 | 4.9 | 4.9 | 5.3 |
| | 19702 | 70 | 5.5 | 5.5 | 10.8 |
| | 19703 | 17 | 1.3 | 1.3 | 12.1 |
| | 19706 | 8 | .6 | .6 | 12.7 |
| | 19707 | 24 | 1.8 | 1.8 | 14.6 |
| | 19709 | 47 | 3.7 | 3.7 | 18.2 |
| | 19711 | 91 | 7.1 | 7.1 | 25.4 |
| | 19713 | 41 | 3.3 | 3.3 | 28.6 |
| | 19717 | 1 | .1 | .1 | 28.7 |
| | 19720 | 61 | 4.8 | 4.8 | 33.5 |
| | 19733 | 3 | .3 | .3 | 33.7 |
| | 19734 | 15 | 1.2 | 1.2 | 34.9 |
| | 19801 | 24 | 1.9 | 1.9 | 36.8 |
| | 19802 | 41 | 3.2 | 3.2 | 40.0 |
| | 19803 | 38 | 3.0 | 3.0 | 42.9 |
| | 19804 | 43 | 3.4 | 3.4 | 46.3 |
| | 19805 | 49 | 3.8 | 3.8 | 50.1 |
| | 19806 | 13 | 1.0 | 1.0 | 51.2 |
| | 19807 | 5 | .4 | .4 | 51.5 |
| | 19808 | 61 | 4.8 | 4.8 | 56.3 |
| | 19809 | 37 | 2.9 | 2.9 | 59.2 |
| | 19810 | 45 | 3.5 | 3.5 | 62.7 |
| | 19901 | 40 | 3.2 | 3.2 | 65.9 |
| | 19903 | 0 | .0 | .0 | 65.9 |
| | 19904 | 39 | 3.1 | 3.1 | 69.0 |
| 19916 | 1 | .0 | .0 | 69.0 | |

What is your zip code?

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------------|-----------|---------|---------------|--------------------|
| Valid 19930 | 6 | .5 | .5 | 69.5 |
| 19931 | 0 | .0 | .0 | 69.5 |
| 19933 | 13 | 1.0 | 1.0 | 70.6 |
| 19934 | 19 | 1.5 | 1.5 | 72.0 |
| 19936 | 2 | .1 | .1 | 72.2 |
| 19938 | 14 | 1.1 | 1.1 | 73.3 |
| 19939 | 6 | .5 | .5 | 73.8 |
| 19940 | 6 | .5 | .5 | 74.2 |
| 19941 | 1 | .1 | .1 | 74.3 |
| 19943 | 16 | 1.2 | 1.2 | 75.6 |
| 19944 | 2 | .1 | .1 | 75.7 |
| 19945 | 12 | .9 | .9 | 76.7 |
| 19946 | 8 | .7 | .7 | 77.3 |
| 19947 | 18 | 1.4 | 1.4 | 78.7 |
| 19950 | 8 | .6 | .6 | 79.3 |
| 19951 | 2 | .1 | .1 | 79.5 |
| 19952 | 9 | .7 | .7 | 80.2 |
| 19953 | 5 | .4 | .4 | 80.6 |
| 19954 | 3 | .3 | .3 | 80.8 |
| 19956 | 29 | 2.3 | 2.3 | 83.2 |
| 19958 | 26 | 2.1 | 2.1 | 85.2 |
| 19960 | 4 | .3 | .3 | 85.5 |
| 19962 | 12 | .9 | .9 | 86.4 |
| 19963 | 21 | 1.6 | 1.6 | 88.1 |
| 19964 | 3 | .2 | .2 | 88.3 |
| 19965 | 1 | .1 | .1 | 88.4 |
| 19966 | 25 | 2.0 | 2.0 | 90.3 |
| 19967 | 1 | .1 | .1 | 90.4 |
| 19968 | 17 | 1.3 | 1.3 | 91.7 |
| 19970 | 10 | .8 | .8 | 92.5 |
| 19971 | 32 | 2.5 | 2.5 | 94.9 |
| 19973 | 32 | 2.5 | 2.5 | 97.4 |
| 19975 | 7 | .5 | .5 | 98.0 |
| 19977 | 21 | 1.7 | 1.7 | 99.6 |
| 19979 | 2 | .2 | .2 | 99.8 |
| 19980 | 0 | .0 | .0 | 99.8 |
| 20773 | 0 | .0 | .0 | 99.9 |
| 20910 | 1 | .1 | .1 | 99.9 |
| 22003 | 1 | .1 | .1 | 100.0 |
| Total | 1273 | 100.0 | 100.0 | |

What county do you live in or staying in while in Delaware?

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|------------|-----------|---------|---------------|--------------------|
| Valid Kent | 201 | 15.8 | 15.8 | 15.8 |
| New Castle | 802 | 63.0 | 63.0 | 78.8 |
| Sussex | 270 | 21.2 | 21.2 | 100.0 |
| Total | 1273 | 100.0 | 100.0 | |

You said that you live or are staying in Sussex Co. Are you a resident of Delaware or another state?

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|--------------------|-----------|---------|---------------|--------------------|
| Valid | Delaware Residence | 249 | 19.6 | 92.5 | 92.5 |
| | Another State | 20 | 1.6 | 7.5 | 100.0 |
| | Total | 270 | 21.2 | 100.0 | |
| Missing | Not applicable | 1003 | 78.8 | | |
| Total | | 1273 | 100.0 | | |

How many years have you lived in Delaware?

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|----|-----------|---------|---------------|--------------------|
| Valid | 0 | 20 | 1.6 | 1.6 | 1.6 |
| | 1 | 59 | 4.6 | 4.6 | 6.2 |
| | 2 | 31 | 2.4 | 2.4 | 8.7 |
| | 3 | 37 | 2.9 | 2.9 | 11.6 |
| | 4 | 38 | 2.9 | 2.9 | 14.5 |
| | 5 | 28 | 2.2 | 2.2 | 16.7 |
| | 6 | 22 | 1.7 | 1.7 | 18.4 |
| | 7 | 33 | 2.6 | 2.6 | 21.0 |
| | 8 | 17 | 1.3 | 1.3 | 22.4 |
| | 9 | 17 | 1.4 | 1.4 | 23.7 |
| | 10 | 40 | 3.1 | 3.1 | 26.9 |
| | 11 | 11 | .9 | .9 | 27.7 |
| | 12 | 30 | 2.4 | 2.4 | 30.1 |
| | 13 | 15 | 1.2 | 1.2 | 31.3 |
| | 14 | 17 | 1.4 | 1.4 | 32.6 |
| | 15 | 18 | 1.4 | 1.4 | 34.0 |
| | 16 | 14 | 1.1 | 1.1 | 35.1 |
| | 17 | 15 | 1.2 | 1.2 | 36.3 |
| | 18 | 24 | 1.9 | 1.9 | 38.2 |
| | 19 | 25 | 1.9 | 1.9 | 40.1 |
| | 20 | 51 | 4.0 | 4.0 | 44.1 |
| | 21 | 15 | 1.2 | 1.2 | 45.3 |
| | 22 | 23 | 1.8 | 1.8 | 47.1 |
| | 23 | 16 | 1.3 | 1.3 | 48.3 |
| | 24 | 22 | 1.7 | 1.7 | 50.1 |
| | 25 | 24 | 1.9 | 1.9 | 52.0 |
| | 26 | 13 | 1.0 | 1.0 | 53.0 |
| | 27 | 15 | 1.2 | 1.2 | 54.2 |
| | 28 | 19 | 1.5 | 1.5 | 55.7 |
| | 29 | 15 | 1.2 | 1.2 | 56.8 |
| | 30 | 42 | 3.3 | 3.3 | 60.2 |
| | 31 | 13 | 1.0 | 1.0 | 61.2 |
| | 32 | 20 | 1.5 | 1.5 | 62.7 |
| | 33 | 12 | .9 | .9 | 63.7 |
| | 34 | 15 | 1.2 | 1.2 | 64.9 |
| | 35 | 34 | 2.7 | 2.7 | 67.6 |
| | 36 | 13 | 1.0 | 1.0 | 68.6 |
| | 37 | 18 | 1.4 | 1.4 | 69.9 |
| | 38 | 8 | .6 | .6 | 70.6 |
| | 39 | 11 | .9 | .9 | 71.4 |
| | 40 | 51 | 4.0 | 4.0 | 75.4 |

How many years have you lived in Delaware?

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|----------|-----------|---------|---------------|--------------------|
| Valid 41 | 10 | .8 | .8 | 76.2 |
| 42 | 17 | 1.3 | 1.3 | 77.6 |
| 43 | 8 | .6 | .6 | 78.2 |
| 44 | 13 | 1.0 | 1.0 | 79.2 |
| 45 | 18 | 1.4 | 1.4 | 80.6 |
| 46 | 11 | .8 | .8 | 81.4 |
| 47 | 11 | .9 | .9 | 82.3 |
| 48 | 15 | 1.2 | 1.2 | 83.5 |
| 49 | 7 | .6 | .6 | 84.1 |
| 50 | 34 | 2.7 | 2.7 | 86.8 |
| 51 | 14 | 1.1 | 1.1 | 87.9 |
| 52 | 13 | 1.0 | 1.0 | 88.9 |
| 53 | 11 | .9 | .9 | 89.8 |
| 54 | 9 | .7 | .7 | 90.5 |
| 55 | 10 | .8 | .8 | 91.2 |
| 56 | 5 | .4 | .4 | 91.7 |
| 57 | 8 | .6 | .6 | 92.3 |
| 58 | 4 | .3 | .3 | 92.6 |
| 59 | 7 | .6 | .6 | 93.1 |
| 60 | 12 | .9 | .9 | 94.1 |
| 61 | 5 | .4 | .4 | 94.5 |
| 62 | 4 | .3 | .3 | 94.8 |
| 63 | 3 | .3 | .3 | 95.1 |
| 64 | 2 | .2 | .2 | 95.2 |
| 65 | 3 | .3 | .3 | 95.5 |
| 66 | 5 | .4 | .4 | 95.9 |
| 67 | 1 | .1 | .1 | 96.0 |
| 68 | 1 | .1 | .1 | 96.1 |
| 69 | 3 | .2 | .2 | 96.3 |
| 70 | 1 | .1 | .1 | 96.4 |
| 71 | 0 | .0 | .0 | 96.4 |
| 72 | 3 | .2 | .2 | 96.7 |
| 73 | 10 | .8 | .8 | 97.5 |
| 74 | 2 | .2 | .2 | 97.7 |
| 75 | 3 | .2 | .2 | 97.9 |
| 76 | 2 | .1 | .1 | 98.0 |
| 77 | 1 | .1 | .1 | 98.1 |
| 79 | 3 | .3 | .3 | 98.4 |
| 80 | 6 | .5 | .5 | 98.9 |
| 81 | 0 | .0 | .0 | 98.9 |
| 84 | 0 | .0 | .0 | 98.9 |
| 995 | 1 | .1 | .1 | 99.0 |
| Refused | 12 | 1.0 | 1.0 | 100.0 |
| Total | 1273 | 100.0 | 100.0 | |

How many people living in your household are -- 4 and under

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | 0 | 1063 | 83.5 | 84.4 | 84.4 |
| | 1 | 139 | 10.9 | 11.0 | 95.4 |
| | 2 | 48 | 3.8 | 3.8 | 99.2 |
| | 3 | 7 | .6 | .6 | 99.8 |
| | 4 | 2 | .1 | .1 | 99.9 |
| | 7 | 1 | .1 | .1 | 100.0 |
| | Total | 1260 | 99.0 | 100.0 | |
| Missing | Dont know | 3 | .3 | | |
| | Refused | 9 | .7 | | |
| | Total | 13 | 1.0 | | |
| Total | | 1273 | 100.0 | | |

How many people living in your household are -- 5-9

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | 0 | 1087 | 85.4 | 86.2 | 86.2 |
| | 1 | 126 | 9.9 | 10.0 | 96.2 |
| | 2 | 45 | 3.6 | 3.6 | 99.8 |
| | 3 | 1 | .1 | .1 | 99.9 |
| | 7 | 0 | .0 | .0 | 100.0 |
| | 8 | 1 | .0 | .0 | 100.0 |
| | Total | 1260 | 99.0 | 100.0 | |
| Missing | Dont know | 3 | .3 | | |
| | Refused | 9 | .7 | | |
| | Total | 13 | 1.0 | | |
| Total | | 1273 | 100.0 | | |

How many people living in your household are -- 10-17

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | 0 | 986 | 77.5 | 78.2 | 78.2 |
| | 1 | 161 | 12.7 | 12.8 | 91.1 |
| | 2 | 97 | 7.7 | 7.7 | 98.8 |
| | 3 | 15 | 1.2 | 1.2 | 100.0 |
| | 5 | 0 | .0 | .0 | 100.0 |
| | Total | 1260 | 99.0 | 100.0 | |
| Missing | Dont know | 3 | .3 | | |
| | Refused | 9 | .7 | | |
| | Total | 13 | 1.0 | | |
| Total | | 1273 | 100.0 | | |

How many people living in your household are -- 18-24

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | 0 | 992 | 77.9 | 78.7 | 78.7 |
| | 1 | 168 | 13.2 | 13.4 | 92.0 |
| | 2 | 79 | 6.2 | 6.3 | 98.3 |
| | 3 | 18 | 1.4 | 1.4 | 99.7 |
| | 4 | 0 | .0 | .0 | 99.7 |
| | 5 | 3 | .3 | .3 | 100.0 |
| | Total | 1260 | 99.0 | 100.0 | |
| Missing | Dont know | 3 | .3 | | |
| | Refused | 9 | .7 | | |
| | Total | 13 | 1.0 | | |
| Total | | 1273 | 100.0 | | |

How many people living in your household are -- 25-44

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | 0 | 765 | 60.1 | 60.7 | 60.7 |
| | 1 | 372 | 29.3 | 29.5 | 90.2 |
| | 2 | 104 | 8.1 | 8.2 | 98.5 |
| | 3 | 13 | 1.1 | 1.1 | 99.5 |
| | 4 | 2 | .2 | .2 | 99.7 |
| | 8 | 4 | .3 | .3 | 100.0 |
| | Total | 1260 | 99.0 | 100.0 | |
| Missing | Dont know | 3 | .3 | | |
| | Refused | 9 | .7 | | |
| | Total | 13 | 1.0 | | |
| Total | | 1273 | 100.0 | | |

How many people living in your household are -- 45-54

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | 0 | 989 | 77.7 | 78.5 | 78.5 |
| | 1 | 209 | 16.4 | 16.6 | 95.1 |
| | 2 | 59 | 4.6 | 4.7 | 99.8 |
| | 3 | 3 | .2 | .2 | 100.0 |
| | Total | 1260 | 99.0 | 100.0 | |
| Missing | Dont know | 3 | .3 | | |
| | Refused | 9 | .7 | | |
| | Total | 13 | 1.0 | | |
| Total | | 1273 | 100.0 | | |

How many people living in your household are -- 55-64

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | 0 | 1072 | 84.2 | 85.0 | 85.0 |
| | 1 | 174 | 13.7 | 13.8 | 98.9 |
| | 2 | 14 | 1.1 | 1.1 | 100.0 |
| | Total | 1260 | 99.0 | 100.0 | |
| Missing | Dont know | 3 | .3 | | |
| | Refused | 9 | .7 | | |
| | Total | 13 | 1.0 | | |
| Total | | 1273 | 100.0 | | |

How many people living in your household are -- 65-74

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | 0 | 1143 | 89.8 | 90.7 | 90.7 |
| | 1 | 92 | 7.2 | 7.3 | 98.0 |
| | 2 | 25 | 1.9 | 2.0 | 100.0 |
| | Total | 1260 | 99.0 | 100.0 | |
| Missing | Dont know | 3 | .3 | | |
| | Refused | 9 | .7 | | |
| | Total | 13 | 1.0 | | |
| Total | | 1273 | 100.0 | | |

How many people living in your household are --75-84

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | 0 | 1198 | 94.1 | 95.0 | 95.0 |
| | 1 | 57 | 4.5 | 4.5 | 99.5 |
| | 2 | 6 | .4 | .5 | 100.0 |
| | Total | 1260 | 99.0 | 100.0 | |
| Missing | Dont know | 3 | .3 | | |
| | Refused | 9 | .7 | | |
| | Total | 13 | 1.0 | | |
| Total | | 1273 | 100.0 | | |

How many people living in your household are -- 85 and over

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------|-----------|-----------|---------|---------------|--------------------|
| Valid | 0 | 1244 | 97.7 | 98.7 | 98.7 |
| | 1 | 16 | 1.3 | 1.3 | 100.0 |
| | Total | 1260 | 99.0 | 100.0 | |
| Missing | Dont know | 3 | .3 | | |
| | Refused | 9 | .7 | | |
| | Total | 13 | 1.0 | | |
| Total | | 1273 | 100.0 | | |

Which of these categories includes your age?

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------------|-----------|---------|---------------|--------------------|
| Valid 16-17 | 11 | .9 | .9 | .9 |
| 18-24 | 151 | 11.8 | 11.8 | 12.7 |
| 25-44 | 473 | 37.2 | 37.2 | 49.9 |
| 45-54 | 238 | 18.7 | 18.7 | 68.6 |
| 55-64 | 175 | 13.8 | 13.8 | 82.3 |
| 65-74 | 155 | 12.2 | 12.2 | 94.5 |
| 75-84 | 60 | 4.7 | 4.7 | 99.3 |
| 85 and over | 9 | .7 | .7 | 100.0 |
| Total | 1273 | 100.0 | 100.0 | |

Are you?

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|------------------------|-----------|---------|---------------|--------------------|
| Valid Employed | 791 | 62.1 | 62.3 | 62.3 |
| Retired | 282 | 22.1 | 22.2 | 84.5 |
| Student | 78 | 6.1 | 6.1 | 90.6 |
| Seeking employment | 45 | 3.6 | 3.6 | 94.2 |
| Not seeking employment | 74 | 5.8 | 5.8 | 100.0 |
| Total | 1269 | 99.7 | 100.0 | |
| Missing Dont know | 2 | .1 | | |
| Refused | 2 | .1 | | |
| Total | 4 | .3 | | |
| Total | 1273 | 100.0 | | |

If employed do you work at home?

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------------------------|-----------|---------|---------------|--------------------|
| Valid YES | 99 | 7.8 | 12.5 | 12.5 |
| NO | 693 | 54.5 | 87.5 | 100.0 |
| Total | 792 | 62.2 | 100.0 | |
| Missing NA (not employed) | 479 | 37.6 | | |
| Dont know | 1 | .1 | | |
| Refused | 2 | .1 | | |
| Total | 481 | 37.8 | | |
| Total | 1273 | 100.0 | | |

If employed do you Tele-commute?

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------------------------|-----------|---------|---------------|--------------------|
| Valid YES | 136 | 10.7 | 17.2 | 17.2 |
| NO | 656 | 51.5 | 82.8 | 100.0 |
| Total | 792 | 62.2 | 100.0 | |
| Missing NA (not employed) | 479 | 37.6 | | |
| Dont know | 1 | .1 | | |
| Refused | 2 | .1 | | |
| Total | 481 | 37.8 | | |
| Total | 1273 | 100.0 | | |

Is a language other than English the primary language spoken in your home?

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|----------|-----------|---------|---------------|--------------------|
| Valid No | 1190 | 93.5 | 93.5 | 93.5 |
| Yes | 83 | 6.5 | 6.5 | 100.0 |
| Total | 1273 | 100.0 | 100.0 | |

What is the highest education level of any adult in your household?

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|-----------------------------------|-----------|---------|---------------|--------------------|
| Valid Less than high school | 19 | 1.5 | 1.5 | 1.5 |
| High school grad | 250 | 19.6 | 19.8 | 21.2 |
| Some college/technical school | 288 | 22.6 | 22.8 | 44.0 |
| College grad | 411 | 32.3 | 32.5 | 76.5 |
| Post graduate/professional degree | 297 | 23.3 | 23.5 | 100.0 |
| Total | 1264 | 99.3 | 100.0 | |
| Missing Dont know | 5 | .4 | | |
| Refused | 5 | .4 | | |
| Total | 9 | .7 | | |
| Total | 1273 | 100.0 | | |

What is your annual household income?

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|--------------------------|-----------|---------|---------------|--------------------|
| Valid Less than \$15,000 | 44 | 3.5 | 4.7 | 4.7 |
| \$15,000-\$24,999 | 77 | 6.0 | 8.2 | 13.0 |
| \$25,000-\$34,999 | 141 | 11.1 | 15.1 | 28.0 |
| \$35,000-\$49,999 | 163 | 12.8 | 17.4 | 45.4 |
| \$50,000-\$74,999 | 205 | 16.1 | 21.9 | 67.2 |
| \$75,000-\$99,999 | 159 | 12.5 | 17.0 | 84.3 |
| \$100,000-\$149,999 | 118 | 9.3 | 12.6 | 96.8 |
| \$150,000-\$249,999 | 20 | 1.5 | 2.1 | 98.9 |
| Over \$250,000 | 10 | .8 | 1.1 | 100.0 |
| Total | 937 | 73.6 | 100.0 | |
| Missing Dont know | 75 | 5.9 | | |
| Refused | 261 | 20.5 | | |
| Total | 336 | 26.4 | | |
| Total | 1273 | 100.0 | | |

Sex

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|------------|-----------|---------|---------------|--------------------|
| Valid Male | 608 | 47.8 | 47.8 | 47.8 |
| Female | 665 | 52.2 | 52.2 | 100.0 |
| Total | 1273 | 100.0 | 100.0 | |