

**Impact Survey
Patron use of public access computers**

	Dewey :	2010	2011	2015
Number of responses:		412	502	176
Social Inclusion - Communicate with family and friends, some outside US, pursue a hobby, learn new skills	300	65%	42%	42%
Education - Learned about or applied for a degree or certificate program, research or complete homework for a class, took an online class or workshop	300	47%	35%	31%
eGovernment - Got help from a government official or agency, learned about laws or regulations, learned about programs or services, found advice or assistance with legal question, got government forms	300	43%	33%	41%
Civic engagement - Kept up with news/events, learned about or got involved with a political activity, candidate or social cause, participated in a civic or community group	300	41%	39%	48%
Employment - Looked for a job, found information related to a job or profession, worked on a resume, applied for a job or sent a resume, did work for a current job	600	49%	38%	38%
Entrepreneurship - performed business related research, found business-to-business contract opportunities, started their own business	600	5%	10%	10%
Health - learned about an illness, disease, or medical condition, learned about diet/nutrition or exercise/fitness, learned about a medical procedure, found information about a doctor or other health care professional	600	48%	37%	44%
eCommerce - Banked online, researched or compared products/services, purchased online, paid bills, made travel arrangements, looked up credit rating	600	38%	40%	40%