

Delaware Libraries - Library Profiles

LIBRARY **DOVER PUBLIC LIBRARY**
ADDRESS 35 Loockerman Plaza
 Dover, DE 19901

TYPE OF LIBRARY:
 Anchor

PHONE # (302) 736-7030

FAX # (302) 736-5087

HOURS

| | |
|-----------|--------------------|
| Sunday | 1:00 PM - 4:55 PM |
| Monday | 9:00 AM - 7:55 PM |
| Tuesday | 9:00 AM - 7:55 PM |
| Wednesday | 9:00 AM - 7:55 PM |
| Thursday | 9:00 AM - 7:55 PM |
| Friday | 9:00 AM - 7:55 PM |
| Saturday | 10:00 AM - 4:55 PM |

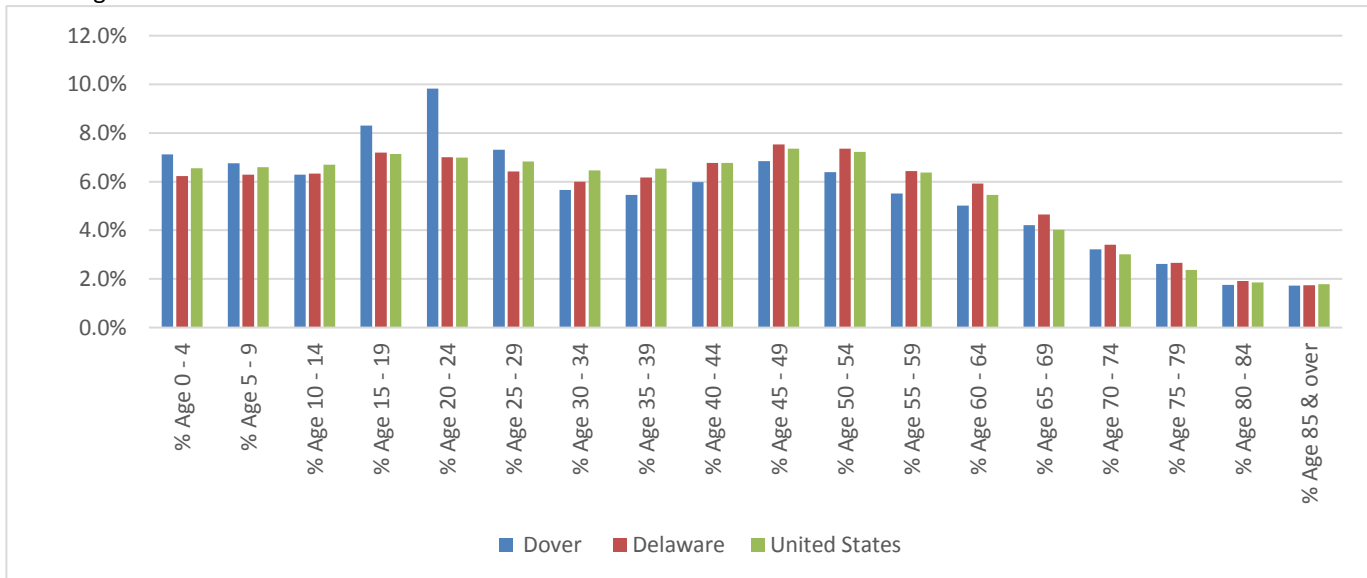


| | |
|--------------------------------------|--------------------|
| SIZE OF FACILITY | 46,000 Square Feet |
| YEAR BUILT | 2012 |
| YEAR OF LAST MAJOR RENOVATION | 0 |
| YEAR OF LAST ADDITION | 0 |

| | |
|---|--------|
| PRIMARY SERVICE POPULATION | Dover |
| 2014 Primary Service Population* | 76,759 |
| *(Unduplicated count using usage mapping at the census block level) | |
| DDL Service Population** | 61,194 |
| **University of Delaware using centroid method | |

PRIMARY SERVICE AREA POPULATION COHORTS

| Estimated Population | Cohort | Dover | Delaware | United States |
|----------------------|-----------------|-------|----------|---------------|
| 5,464 | % Age 0 - 4 | 7.1% | 6.2% | 6.5% |
| 5,188 | % Age 5 - 9 | 6.8% | 6.3% | 6.6% |
| 4,830 | % Age 10 - 14 | 6.3% | 6.3% | 6.7% |
| 6,375 | % Age 15 - 19 | 8.3% | 7.2% | 7.1% |
| 7,543 | % Age 20 - 24 | 9.8% | 7.0% | 7.0% |
| 5,607 | % Age 25 - 29 | 7.3% | 6.4% | 6.8% |
| 4,344 | % Age 30 - 34 | 5.7% | 6.0% | 6.5% |
| 4,191 | % Age 35 - 39 | 5.5% | 6.2% | 6.5% |
| 4,588 | % Age 40 - 44 | 6.0% | 6.8% | 6.8% |
| 5,250 | % Age 45 - 49 | 6.8% | 7.5% | 7.4% |
| 4,908 | % Age 50 - 54 | 6.4% | 7.4% | 7.2% |
| 4,227 | % Age 55 - 59 | 5.5% | 6.4% | 6.4% |
| 3,851 | % Age 60 - 64 | 5.0% | 5.9% | 5.4% |
| 3,236 | % Age 65 - 69 | 4.2% | 4.7% | 4.0% |
| 2,469 | % Age 70 - 74 | 3.2% | 3.4% | 3.0% |
| 2,010 | % Age 75 - 79 | 2.6% | 2.7% | 2.4% |
| 1,352 | % Age 80 - 84 | 1.8% | 1.9% | 1.9% |
| 1,326 | % Age 85 & over | 1.7% | 1.7% | 1.8% |



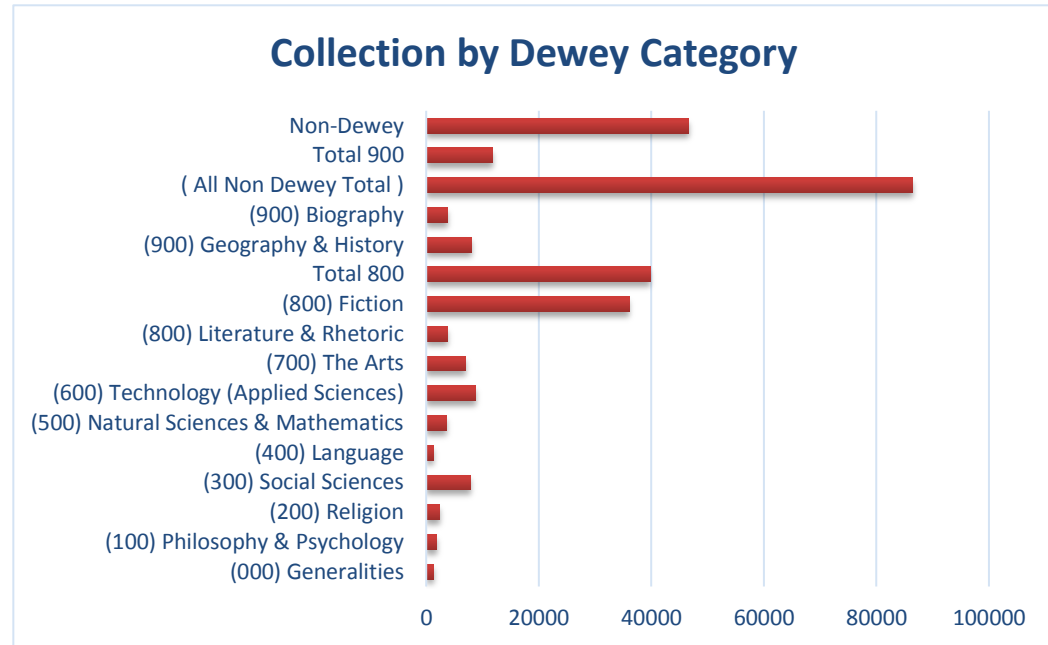
INPUT DATA

| | |
|---------------------------------------|-----------------|
| Annual Hours of Operation (2014) | 3276 |
| Annual Operational Costs (2014) | \$ 1,591,846.00 |
| Staff in FTEs | 19.50 |
| Total Volumes/Items in Collection | 120,439 |
| Children's Volumes | 36,053 |
| Teen Volumes | 9,571 |
| Adult Volumes | 74,815 |
| Print Volumes | 101,732 |
| Non-Print/Media Volumes | 18,707 |
| Number of Public Computers | 81 |
| Number of Public Parking Spaces | 187 |
| Recommended Public Parking Spaces | 184 |
| Public Parking Spaces Surplus/Deficit | 3 |

INPUT DATA (continued)

Collection by Dewey Category

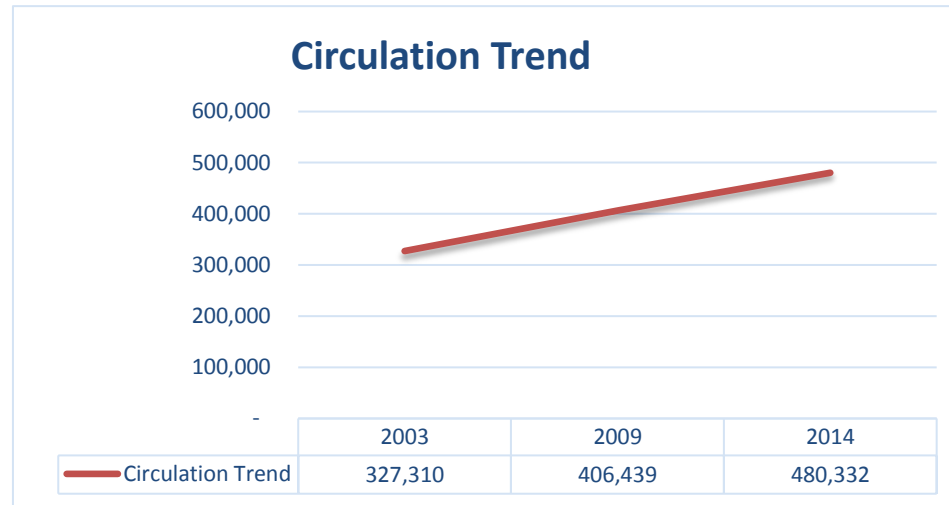
| | |
|--------------------------------------|-------|
| (000) Generalities | 1266 |
| (100) Philosophy & Psychology | 1899 |
| (200) Religion | 2440 |
| (300) Social Sciences | 7912 |
| (400) Language | 1230 |
| (500) Natural Sciences & Mathematics | 3564 |
| (600) Technology (Applied Sciences) | 8767 |
| (700) The Arts | 6965 |
| (800) Literature & Rhetoric | 3737 |
| (800) Fiction | 36062 |
| Total 800 | 39799 |
| (900) Geography & History | 8034 |
| (900) Biography | 3754 |
| (All Non Dewey Total) | 86479 |
| Total 900 | 11788 |
| Non-Dewey | 46663 |



OUTPUT DATA

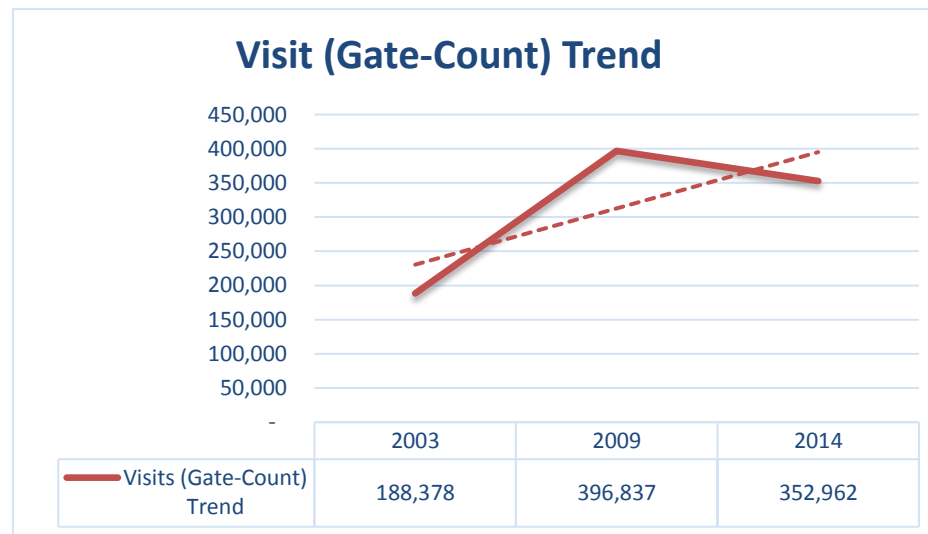
Circulation Trend

| | |
|------|---------|
| 2003 | 327,310 |
| 2009 | 406,439 |
| 2014 | 480,332 |



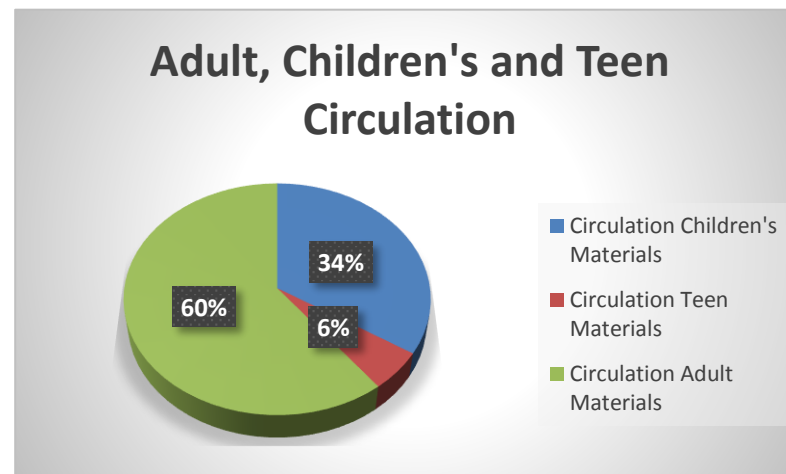
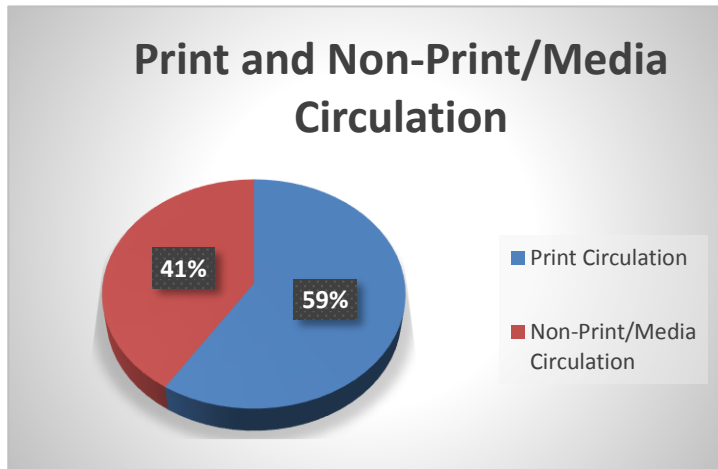
Visit (Gate-Count) Trend

| | |
|------|---------|
| 2003 | 188,378 |
| 2009 | 396,837 |
| 2014 | 352,962 |



OUTPUT DATA (continued)

| | Circulation | Circulation % |
|----------------------------------|-------------|---------------|
| Print Circulation | 255,544 | 59.08% |
| Non-Print/Media Circulation | 177,006 | 40.92% |
| Circulation Children's Materials | 147,376 | 34.07% |
| Circulation Teen Materials | 23,679 | 5.47% |
| Circulation Adult Materials | 261,495 | 60.45% |



| | Number | Rank |
|--|---------|----------|
| 2014 Overdrive Circulation | 17,219 | 5 of 33 |
| 2014 Circulation | 480,332 | 5 of 33 |
| 2014 Visits (Gate-Count)* | 352,962 | 2 of 33 |
| 2014 Reference Transactions* | 6,424 | 11 of 33 |
| 2014 Program Attendance* | 22,012 | 1 of 33 |
| 2014 Public Computer Sessions* | 13,775 | 11 of 33 |
| 2014 Total # of Public Contacts ¹ | 875,524 | 4 of 33 |

¹Total contacts = Circulation + Gate Count + Reference Transactions + Program Attendance + Computer Sessions

* In a few instances, individual libraries have not reported all data elements of their FY 2014 statistics. In these instances, measures reported for FY 2013 have been used.

DERIVATIVE MEASURES

| | 2014 Number | 2014 Rank | 2009 Rank | 2003 Rank |
|---|-------------|-----------|-----------|-----------|
| Turnover Rate | 3.63 | 6 of 33 | 14 of 32 | 8 of 33 |
| Per Capita Measures | | | | |
| Square Feet of Building per Capita | 0.60 | 23 of 33 | 28 of 32 | 17 of 33 |
| Volumes per Capita | 1.72 | 25 of 33 | 25 of 32 | 17 of 33 |
| Circulation per Capita | 6.26 | 17 of 33 | 21 of 32 | 11 of 33 |
| Visits per Capita | 4.60 | 19 of 33 | 14 of 32 | 17 of 33 |
| Reference Transactions per Capita | 0.08 | 18 of 33 | | |
| Program Attendance per 100 Population | 28.68 | 17 of 33 | 24 of 32 | 11 of 33 |
| Computers per 1,000 Population | 1.06 | 19 of 33 | | |
| Computer Sessions per Capita | 0.18 | 24 of 33 | | |
| Total Contacts per Capita ¹ | 11.41 | 20 of 33 | | |
| Hourly Measures | | | | |
| Circulation per Hour Open | 146.62 | 6 of 33 | | |
| Visits per Hour Open | 107.74 | 4 of 33 | | |
| Computer Sessions per Hour Open | 4.20 | 12 of 33 | | |
| Total Contacts per Hour Open | 267.25 | 5 of 33 | | |
| Per Square Foot Measures | | | | |
| Volumes per Square Foot | 2.88 | 11 of 33 | | |
| Circulation per Square Foot | 10.44 | 15 of 33 | | |
| Visits per Square Foot | 7.67 | 17 of 33 | | |
| Total Contacts per Square Foot | 19.03 | 16 of 33 | | |
| Staffing Measures | | | | |
| Staff per 10,000 Population | 2.54 | 28 of 33 | 28 of 32 | 17 of 33 |
| Circulation per FTE Staff | 24,632 | 7 of 33 | | |
| Total Contacts ¹ per FTE Staff | 44,899 | 6 of 33 | | |

¹Total contacts = Circulation + Visits + Reference Transactions + Program Attendance + Computer Sessions

DERIVATIVE MEASURES (continued)

| | Number | 2014 Rank | 2009 Rank | 2003 Rank |
|--|--------|-----------|-----------|-----------|
| Expenditures per Capita \$ | 20.74 | 23 of 33 | 26 of 32 | 9 of 33 |
| Operating Cost per Square Foot (annual) \$ | 34.61 | 11 of 33 | | |
| Operating Cost per Hour Open \$ | 485.91 | 26 of 33 | | |
| Operating Cost per Circulation \$ | 3.31 | 10 of 33 | | |
| Operating Cost per Contact \$ | 1.82 | 10 of 33 | | |

PEER COMPARISONS

| | 2014 Expenditures per Capita | | 2014 SF per Capita | |
|-----------------|------------------------------|--------------|--------------------|-------------|
| BEAR | \$ | 15.91 | BEAR | 0.26 |
| BRANDYWINE | \$ | 35.67 | BRANDYWINE | 0.72 |
| DOVER | \$ | 20.74 | DOVER | 0.60 |
| WILMINGTON | \$ | 54.16 | WILMINGTON | 1.37 |
| Low | \$ | 15.91 | Low | 0.26 |
| 25th Percentile | \$ | 19.53 | 25th Percentile | 0.51 |
| Median | \$ | 28.20 | Median | 0.66 |
| Mean | \$ | 31.62 | Mean | 0.74 |
| 75th Percentile | \$ | 40.29 | 75th Percentile | 0.88 |
| High | \$ | 54.16 | High | 1.37 |

PEER COMPARISONS (continued)

| | 2014 FTE Staff per 10,000 Population | | 2014 Holdings per Capita |
|-----------------|---|-----------------|--------------------------------|
| BEAR | 2.23 | BEAR | 1.31 |
| BRANDYWINE | 4.46 | BRANDYWINE | 3.41 |
| DOVER | 2.54 | DOVER | 1.72 |
| WILMINGTON | 10.10 | WILMINGTON | 4.23 |
| Low | 2.23 | Low | 1.31 |
| 25th Percentile | 2.46 | 25th Percentile | 1.62 |
| Median | 3.50 | Median | 2.57 |
| Mean | 4.83 | Mean | 2.67 |
| 75th Percentile | 5.87 | 75th Percentile | 3.61 |
| High | 10.10 | High | 4.23 |

| | 2014 Visits per Capita | | 2014 Circulation per capita |
|-----------------|---------------------------|-----------------|-----------------------------------|
| BEAR | 4.15 | BEAR | 6.43 |
| BRANDYWINE | 5.25 | BRANDYWINE | 14.70 |
| DOVER | 4.60 | DOVER | 6.26 |
| WILMINGTON | 8.29 | WILMINGTON | 3.91 |
| Low | 4.15 | Low | 3.91 |
| 25th Percentile | 4.49 | 25th Percentile | 5.67 |
| Median | 4.92 | Median | 6.34 |
| Mean | 5.57 | Mean | 7.83 |
| 75th Percentile | 6.01 | 75th Percentile | 8.50 |
| High | 8.29 | High | 14.70 |

PEER COMPARISONS (continued)

| | 2014 Turnover Rate | | 2014 Program Attendance per 100 Population |
|-----------------|--------------------------|-----------------|--|
| BEAR | 4.92 | BEAR | 16.20 |
| BRANDYWINE | 4.31 | BRANDYWINE | 34.92 |
| DOVER | 3.63 | DOVER | 28.68 |
| WILMINGTON | 0.93 | WILMINGTON | 23.80 |
| Low | 0.93 | Low | 16.20 |
| 25th Percentile | 2.95 | 25th Percentile | 21.90 |
| Median | 3.97 | Median | 26.24 |
| Mean | 3.45 | Mean | 25.90 |
| 75th Percentile | 4.46 | 75th Percentile | 30.24 |
| High | 4.92 | High | 34.92 |

FY14 Library Performance Measures, Dover

% of Each Measure by Dewey

